



CONFIRMATION FOR INSURANCE PURPOSES

Customers that have been affected by a cancellation or delay and require confirmation for their Insurance Claim are asked to complete the following information and return the form to Flybe Customer Relations, The New Walker Hangar, Exeter International Airport, Exeter EX5 2BG, enclosing a stamped, addressed envelope.

FAILURE TO COMPLETE ALL THE REQUIRED INFORMATION WILL RESULT IN THE CONFIRMATION NOT BEING RETURNED.

Booking reference:

FLIGHT NO	DATE	FROM	DEPT TIME	TO	ARR TIME

Passenger Names:

Please confirm if you :

- a. Did not travel and are applying for a refund
- b. Made alternative travel arrangements and are requesting a refund
- c. Travelled on the next available Flybe flight.

(please delete as applicable)

For Option C please complete the following:

FLIGHT NO	DATE	FROM	DEPT TIME	TO	ARR TIME

(FOR FLYBE OFFICIAL USE ONLY)

OFFICIAL STAMP

This is to confirm that the above information has been verified by Flybe.

Reason for cancellation/delay of the original Flybe flight :

When applying for a refund, the base fare is non-refundable and taxes and charges are subject to a £25.00 administration charge per passenger per flight. Refunds may be requested by contacting customeraccounts@flybe.com.

Signed by: Flybe Customer Relations