

## Flybe Taxes and Charges

In the event that you or any of the passengers due to travel in your party are made redundant after making your flight booking, but prior to travel and choose to cancel your Flybe flights we will provide a full refund of all Government and airport taxes and charges.

This cover only extends to passengers that are flying and named on the Flybe flight booking confirmation, who are 65 years of age or under on the date of making the booking with Flybe. Each person must have lived in the United Kingdom\* for a least six of the last 12 months. The cover includes all Rewards for All and Spend and Fly credit card flights, but excludes free promotional flights.

### Claims evidence required:

- Proof of travel cost (booking confirmation, travel tickets)
- Confirmation of cancellation.
- Official letter from your employer confirming the redundancy and that you were entitled to payment under the current redundancy payments law.
- Please note we may request other evidence to support your claim dependent upon your circumstances.

If you need to make a claim, please email; [customeraccounts@flybe.com](mailto:customeraccounts@flybe.com)  
Refunds will be made back onto the card with which the original flight booking was made.

\*United Kingdom includes the Isle of Man and the Channel Islands